



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1718-MC

DATE: September 14, 2016

TO: Iowa Medicaid Hospice, Home Health Services and Waiver Providers including Individual Consumer Directed Attendant Care (CDAC) Providers

APPLIES TO: Managed Care

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: Electronic Visit Verification (EVV)

On April 1, 2016, most Iowa Medicaid members were transitioned to the IA Health Link managed care program. These members receive health coverage through a Managed Care Organization (MCO). The MCOs are contractually required to utilize EVV for Home- and Community-Based Services (HCBS), Home Health Services, Hospice and Early and Periodic Screening Diagnosis and Treatment (EPSDT) services.

All MCOs will implement EVV in calendar year 2017. EVV will be used to monitor member receipt and utilization of services. EVV provides verification of a visit with a time stamp. This data is used to generate claims and serves a function similar to electronic time sheets. EVV is also used for quality and program integrity (PI). Many agencies already utilize EVV.

More information and training will be available leading up to the EVV launch date.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909 or email imeproviderservices@dhs.state.ia.us.